

WORKING TOGETHER

Customers of our CSI Support program get more than the best support Computer Solutions™ has to offer. They can also get the very best technology consulting. You see, your Computer Solutions support team is going to be infinitely knowledgeable about your technology environment. And they are going to learn a great deal about how it maps to your business objectives.



When it's time to consult with you on your quarterly computing needs, you can count on your Computer Solutions™ team to apply its expertise and experience to help build an IT environment that will pay bigger dividends. And best of all, you get the benefits of the knowledge at no extra cost.

FEAR NOT

Computer Solutions doesn't impose any outrageous long-term commitments on your business. Here's the noticeable difference between our competitors and us.

- Your not pre-billed
- There are no retainers
- No fees for travel time
- Scheduled weekly/monthly visits
- Scheduled hours scale with your business

Visits are scheduled for a specific time slot each week. However, with advance notice, we're happy to accommodate requests for schedule changes.

Get started with Computer Solutions - the perfect plan for efficient productivity. Call today.

COMPUTERSOLUTIONSINC.ORG

209-770-2296

CSI

Consulting for the 21st Century

P.O. Box 697
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ONSITE COMPUTER SUPPORT



FOR SMALL AND MID-SIZED
COMPANIES

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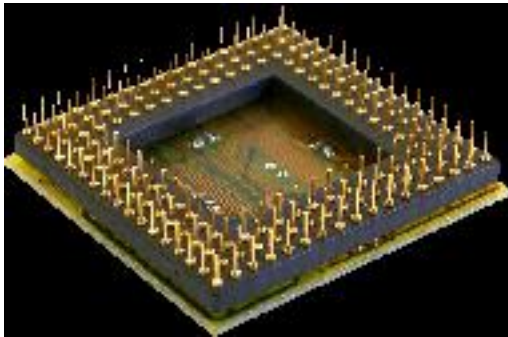


NO WORRIES!

Have you ever stopped to think what computer downtime costs your business in terms of actual bottom-line dollars? While the numbers do vary from business to business one thing is for certain, downtime is expensive. The cost associated with lost revenue, lost orders, and poor customer service is much more difficult to measure, yet the negative impact on your business is real.

The maze of technologies you depend on can be very complex. You have computers, printers, connectivity equipment and software that run this, that and everything and your needs keep changing. So, in addition to regular health checks, your computer environment needs routine, perpetual tuning and adjusting.

If you're concerned about your business - and you must be - Computer Solutions™ can provide relief. We deliver comprehensive computer and network support services to help small and mid size companies realize a better return on the investment they have made in technology. Computer Solutions has the perfect program to further reduce your overhead and improve your productivity. We call it Computer Solutions.



INTRODUCING CSI SUPPORT

CSI Support™ is a program designed for proactive, regularly scheduled support, which is provided to:

- Maximize the productivity of you existing computer systems
- Manage costs
- Improve employee perception toward your technology
- Reduce downtime
- Address and resolve end-user issues
- Increase workforce productivity
- Enable consistent, predictable support
- Deliver trusted recommendations and consultation
- Ensure seamless integration
- Give you peace of mind

A great benefit that the program offers is derived from the "human side" of technology. As a customer of Computer Solutions your business will benefit from a team of caring professionals. One of which is your primary consultant. You can think of your primary consultant as your personal, part-time IT manager. By assigning a primary consultant to your business, Computer Solutions is making the commitment to developing a personal relationship and providing the highest level of customer service that can be achieved only with face-to-face, on site support. We understand the importance of our getting to know your technology, getting to know your business objectives and most of all, gaining your trust and confidence. Computer Solutions gives you one less thing to worry about.

WE'LL KEEP YOU HUMMING

Computer Solutions offers regularly scheduled visits from our expert technology consultants. We'll keep things humming to make sure you're not headed for a fall. With each visit, an extensive list of tasks are preformed, including, but not limited to:

- Desktop support
- Server error logs
- Firewall logs
- System events
- Connectivity failures
- Backup systems
- Printer systems
- Drive performance and mapping
- Internet and Intranet performance
- Virus protection
- System documentation
- Remote access synchronization
- Email administration
- Public and Shared folders
- Hub / Switch / Router traffic
- Cable and power supply
- DSL / T1 / ISDN / Dial up connection
- Disk storage capacity
- Software application revisions

Another tremendous benefit of CSI Support is that it has built in managed cost. We pass the savings on to you with the lowest rates on our consultant rate schedule.